

## QUALITY POLICY OF FYLA LASER s.l

Aware of the obligations established by Quality Management according to the UNE-EN-ISO 9001:2015 Standard, and reaffirming its founding commitment, declares, publishes, and generally communicates to its entire Organization and Interested Parties that its Quality Policy consists of:

- Developing the processes of design, manufacturing, and commercialization of lasers and accessories in the most efficient manner.
- Informing the customer, or affected interested parties, of any event that may lead to non-compliance in the manufacturing of the product, or the provision of the service requested by or committed to by FYLA LASER s.l, or which may affect their expectations.
- Meeting the requirements (legal, regulatory, etc.) applicable to all company activities and those linked to the product or the provision of our services.
- Not evading responsibility for any damages that our actions may have caused to interested parties.
- Adapting to the requests and needs of interested parties whenever possible.
- Giving the highest priority to complaints or grievances from interested parties.
- Ensuring that all personnel are fully familiar with the Company's Objectives and Policy through a preparation and training program at all levels of the organization.
- Achieving maximum motivation of the interested parties directly involved in the development of our activity, ensuring our commitment to continuous improvement.

Valencia, May 30, 2024.

Pere Pérez Millán

General Director.

FYLA LASER s.l  
CIF - B97756563

Ronda Guglielmo  
Marconi 14, 46980.  
Paterna (Valencia)